



LightWorks LW1

Troubleshooting

Orange Auto Light does not light up when Power is turned on.

Ensure Wall Adaptor is fully plugged into the unit and the wall outlet.

Try another wall outlet.

Try a different Wall Adaptor - 12 Volts DC with a Center Positive Pin that supplies at least 1.5 Amps.

There may be a fault with the unit. Contact Customer Service at 1.800.224.0242 or repairs@sotainstruments.com

Mode light on, but no Hand Paddle Lights.

Ensure both ends of the connection cord are securely plugged into the unit and the Hand Paddle.

Yes

Are the Hand Paddle lights on?

No

The unit appears to be working properly.

There may be a fault with the cord or the unit. Contact Customer Service at 1.800.224.0242 or repairs@sotainstruments.com

Lights are burnt out of either side of the Hand Paddle.

The Hand Paddle will need to be sent in. Contact Customer Service at 1.800.224.0242 or repairs@sotainstruments.com

Cannot switch the operational side of the Hand Paddle.

Ensure both ends of the connection cord are securely plugged into the unit and the Hand Paddle.

Yes

Are the Hand Paddle lights on?

No

Can the side in use be changed by pushing the Hand Paddle button?

Yes

The unit appears to be working properly.

No

There may be a fault with the cord or the unit. Contact Customer Service at 1.800.224.0242 or repairs@sotainstruments.com

Cannot switch modes.